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RESPONSE UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 7100

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Christopher J. Allen	
Serial No.:	10/619,917	
Filing Date:	July 15, 2003	Group Art Unit: 7149
Title:	SYNCHRONIZATION OF AGENT SKILL DATA	Examiner: B.S. Stace
Docket No.:	<u>60021-378501</u>	

Certificate of Mailing/Transmittal

Mail Stop AF
Commissioner for Patents
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Debra J. Bruck 1-2-07
Debra Bruck Date

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed November 3, 2006, Applicant submits the following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks/Arguments begin on page 13 of this paper.

OPPENHEIMER

OPPENHEIMER WOLFF & DONNELLY LLP

Plaza VII, Suite 3300
 45 South Seventh Street
 Minneapolis, MN 55402-1609
www.Oppenheimer.com

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TO: Brent S. Stace
COMPANY: Commissioner for Patents – Art Unit 7149
PHONE: 571.272.8372
FAX: 571.273.8300

FROM: Christopher R. Hilberg
DIRECT DIAL: (612) 607-7237
EMAIL: CHilberg@oppenheimer.com
RE: U.S. Patent Application No. 10/619,917
 Attorney Docket No. 60021-378501

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that that an Amendment and Response to Office Action is being facsimile transmitted on the date shown below, to Mail Stop Amendment, the Commissioner for Patents.

Debra J. Bruck1-2-07

Debra J. Bruck

Date

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